

# SOCIAL SERVICES SCRUTINY COMMITTEE 13TH SEPTEMBER 2021

SUBJECT: ANNUAL REPORT OF THE DIRECTOR OF SOCIAL SERVICES

AND HOUSING FOR 2019/20 & 2020/21

REPORT BY: CORPORATE DIRECTOR OF SOCIAL SERVICES AND HOUSING

## 1. PURPOSE OF REPORT

- 1.1 To inform the Social Services Scrutiny Committee of the key messages that have been identified in the preparation of the Annual Reports of the Director of Social Services and Housing for 2019/20 and 2020/21.
- 1.2 To seek the views of the Committee on the report prior to the presentation of the reports to Council on the 5<sup>th</sup> October 2021.

# 2. SUMMARY

- 2.1 Part 8 of the Social Services & Wellbeing (Wales) Act 2014 (SSWBA) requires Directors of Social Services in Wales to publish an annual report about the exercise of the local authority's social services functions. The attached report has been written in a format that is compliant with the requirements of the SSWBA.
- 2.2 Unusually, this year Committee has received two annual reports, one for 2019/20 and a further report for 2020/21. Due to the need for Social Services Departments in Wales to prioritise their responses to the Coronavius pandemic, Care Inspectorate Wales allowed Directors to defer the production of their annual report for 2019/20 by 12 months.

## 3. RECOMMENDATIONS

3.1 Members of the Social Services Scrutiny Committee are requested to note the contents of the Annual Director's Report for 2019/20 and 2020/21 prior to their submission to Council on the 5<sup>th</sup> October 2021 for its adoption.

## 4. REASONS FOR THE RECOMMENDATIONS

4.1 Statutory guidance requires the Corporate Director Social Services and Housing to present the Annual Report to Council for its adoption.

#### 5. THE REPORT

- 5.1. This report is an opportunity for the Statutory Director of Social Services and Housing to provide a summary of the effectiveness of Caerphilly County Borough Council in delivering Social Services to its citizens.
- 5.2 The format and content of the report is prescribed by CIW and outlines in some detail how we addressed our priorities for the financial years in question.
- 5.3 As I'm sure Members would expect the annual report for 2020/21 centres very much around the Directorates response to the pandemic. The detail of the report is very much based on reports submitted during the year to Social Services Scrutiny Committee and as part of the corporate response reports submitted to full Council.
- 5.4 Whereas, it is not my intention to repeat the detail of the annual report in this cover report I make no apology for wishing to put on record by gratitude to all of the staff in the County Borough who have played a part in delivering Social Services, whether they be employees of the Council or staff employed by our Independent or third sector partners. Likewise, some our decisions have had consequences for unpaid carers and I would like to thank them for their patience and understanding.
- 5.5 Scrutiny committee now receive regular reports on the work of the Regional partnership Board and its associated sub groups and whilst still await Welsh Governments response to the white paper on rebalancing care and support, there is little doubt that the Regional Partnership Boards will continue to be increasingly influential.
- 5.6 I would also draw Members attention to the fact that despite, quite rightly, prioritising the response to the pandemic, the report for 2020/21 also reference the progress against other key objectives for the year and sets out our priories for 2021/22.

# 5.7 Conclusion

Following presentation to Council on 5<sup>th</sup> October 2021, the Annual Director's Report will be made available to Welsh Government, CIW, members of the public, partner agencies and stakeholders.

# 6. **ASSUMPTIONS**

6.1 There are no assumptions made or presumed in this report.

# 7. SUMMARY OF INTEGRATED IMPACT ASSESSMENT

7.1 This report has no decision-making requests and an integrated impact assessment does not apply.

#### 8. FINANCIAL IMPLICATIONS

- 8.1 The priority areas for development set out within the Annual Director's Report are aligned with the Social Services Medium Term Financial Plan (MTFP) and the Directorates revenue budget. Much of the Directorates response to the pandemic was enhanced by grant funding from Welsh Government. As the Directorate transitions from this grant funding it will inevitably increase pressure on our revenue budget.
- 8.2 Likewise one of the consequences of the pandemic response is likely to be a continued increase in demand for social services across adults and children's services. Once again, this will increase pressure on our core revenue budget.

#### 9. PERSONNEL IMPLICATIONS

9.1 There are no direct personnel implications arising from this report.

## 10. CONSULTATIONS

10.1 In order to produce the Annual Director's Report a wide range of information sources are taken into account including feedback from our customers and regulators/inspectors. This feedback has been incorporated into the Annual Directors Report where relevant.

## 11. STATUTORY POWER

11.1 Part 8 of the Social Services & Wellbeing (Wales) Act 2014.

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Cllr Carmen Bezzina, Vice-Chair – Social Services Scrutiny Councillor Shayne Cooke, Cabinet Member for Social Care

Christina Harrhy, Chief Executive

Richard Edmunds, Corporate Director of Education and Corporate Services

Mark S. Williams, Corporate Director for Economy and Environment

Jo Williams, Assistant Director Adult Services

Gareth Jenkins, Assistant Director Children's Services

Appendices: Appendix 1 Appendix 2 Annual Report of the Director of Social Services & Housing 2019/20 Annual Report of the Director of Social Services & Housing 2020/21